



I AM  
**PHOENIX**

# I am Phoenix Support at Home Full Price List

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Legal name: I AM PHOENIX Pty Ltd  
Business / trading name: I AM PHOENIX Pty Ltd  
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This public price list outlines the main Support at Home services provided by **I AM PHOENIX Pty Ltd**. Prices are listed per hour unless otherwise stated. Final service arrangements may depend on the client's assessed needs, approved budget, agreed services, service availability, travel requirements, and service agreement.

## Service Pricing

Service	Standard hours	Saturday / non-standard hours	Sunday	Public holiday
Personal care	\$100.00 per hour	\$140.00 per hour	\$180.00 per hour	\$220.00 per hour
Domestic assistance / cleaning and household tasks	\$100.00 per hour	\$140.00 per hour	\$180.00 per hour	Not applicable
Laundry and household support	\$100.00 per hour	\$140.00 per hour	\$180.00 per hour	Not applicable
Meal preparation and basic nutrition support	\$100.00 per hour	\$140.00 per hour	\$180.00 per hour	Not applicable
Social support and community access	\$100.00 per hour	\$140.00 per hour	\$180.00 per hour	\$220.00 per hour

Service	Standard hours	Saturday / non-standard hours	Sunday	Public holiday
Accompanied activities / appointment support	\$100.00 per hour	\$140.00 per hour	\$180.00 per hour	\$220.00 per hour
Direct transport with support worker	Relevant hourly support rate + \$1.00 per km	Relevant hourly support rate + \$1.00 per km	Relevant hourly support rate + \$1.00 per km	Relevant hourly support rate + \$1.00 per km
Flexible in-home respite	\$99.00 per hour	\$135.00 per hour	\$135.00 per hour	\$199.00 per hour
Light gardening	\$95.00 per hour	\$130.00 per hour	\$140.00 per hour	Not applicable
Small home maintenance / handyman support	Price confirmed before service	Price confirmed before service	Price confirmed before service	Price confirmed before service

## Care Management and Other Costs

Cost type	Price
Care management and coordination fee	10% of the client's Support at Home budget/package
Staff travel costs to visit you	\$1.00 per kilometre
Transport with client	\$1.00 per kilometre, plus support-worker time where applicable
Exit amount	\$0.00

The care management and coordination fee supports service planning, coordination, communication, scheduling, monitoring, reviews, and administration of supports for clients whose Support at Home services are managed by I AM PHOENIX.

## Service Delivery Information

I AM PHOENIX provides practical in-home and community-based support to help older people remain safe, connected, and independent at home. Services may include personal care, domestic assistance, laundry support, meal preparation, social support, accompanied activities, direct transport, flexible respite, light gardening, and small home maintenance tasks where appropriate.

Services are delivered by I AM PHOENIX staff or approved support workers. I AM PHOENIX focuses on practical support-worker services and does not publicly advertise clinical nursing, allied health, restorative care management, centre-based respite, group programs, self-managed funding arrangements, or equipment-supplier services through this price list.

## Important Notes

I AM PHOENIX accepts Support at Home clients where I AM PHOENIX provides care management and coordination of the client's supports. Service availability, total cost, and service frequency may depend on the client's assessed needs, approved budget, agreed services, travel distance, and service agreement.

Prices are provided as a public guide for Support at Home services. Clients and representatives should contact I AM PHOENIX to confirm the most suitable support arrangement before services commence.

*Care management model: I AM PHOENIX accepts Support at Home clients where I AM PHOENIX provides care management and coordination of the client's supports. I AM PHOENIX does not currently accept self-managed Support at Home funding arrangements.*

*Transport note: Transport is charged at \$1.00 per kilometre. Where a support worker accompanies or transports a client, support-worker time may also be charged at the relevant hourly service rate.*

For more information about pricing or service availability,  
please contact **I AM PHOENIX Pty Ltd** on

**1800 879 224**

Or

**[info@iamphoenix.com.au](mailto:info@iamphoenix.com.au)**